

Disruption Compensation Claim Form

This form is used to notify Upstage of any service disruptions that occurred when Upstage failed to meet the service responsibilities specified in the Service Level Agreement (SLA), and to claim service compensation for the same.

General Information	Corporation Name (Customer Name)	
	Member ID	

Service Name			
Details of the Disruption			
Date of Disruption Occurrence	MM/DD/YYYY	Date of Disruption Notification	MM/DD/YYYY
Time of Disruption Occurrence		Time of Disruption Resolution	

MM/DD/YYYY